

# 2024-25 Accident Insurance Plan Summary for the Students of: Pacific Lutheran University



Your institution provides Accident coverage to all full-time undergraduate students. Below is a brief outline of the coverage. A full description of the Accident coverage and ID card is also available at: [www.eiia.org](http://www.eiia.org). Click on "For Students" and search for your institution.

**IMPORTANT: All benefits are provided in excess of any other Health Care Plan available.**

**CLAIM FILING INSTRUCTIONS:** Please complete one claim reporting form per accident and include the Policy Number, Student's name and ID# on all correspondence. Submit all itemized bills along with the Explanation of Benefits from the primary insurance carrier to:

**NAHGA, Inc, PO Box 189, Bridgton, ME 04009**  
**Phone: 877.497.4980 / Fax: 207.647.4569 EDI# 67788**  
**E-mail: [eiia@nahga.com](mailto:eiia@nahga.com)**

**QUESTIONS:** For questions please contact NAHGA Claim Services at 877.497.4980 or e-mail them at [eiia@nahga.com](mailto:eiia@nahga.com)

**COVERAGE #: US1857635**

**ACCIDENT POLICY LIMIT: \$5,000**

**DEDUCTIBLE: \$0**

**COINSURANCE: \$0**

**COVERED PERSONS: Full-Time Undergraduate Students**

**EFFECTIVE DATES: The first date you are required to be on campus through 08/14/25**

**BENEFIT PERIOD: 12 Months from date of Accident**

**EXCESS POLICY**

- ✓ The coverage provided is excess of any other insurance coverage the student may have. For a full description of benefits, limitations and exclusions please go online and download a copy of the Full Plan Document.
- ✓ Be sure to provide your medical providers with a copy of your primary insurance card and your accident ID card found online. Most providers will send us the necessary information as long as they are aware of this coverage.
- ✓ Initial medical treatment must be received by a Doctor within 90 days from the date of Accident to be eligible for benefits.
- ✓ If you are injured, report your Accident to the Health Center or Business Office.
- ✓ A claim reporting form with details of the accident and all related expenses must be submitted within 6 months from the date of Accident.
- ✓ This policy has a 12-month Benefit Period. Eligible expenses must be submitted within 12 months from the date of service.
- ✓ Eligible expenses include; inpatient and outpatient medical care including treatment by a doctor, hospital services, x-ray services, laboratory service, ambulance, prescription medicine, or other therapeutic services or supplies if ordered by a doctor.
- ✓ This summary is not a guarantee of payment or coverage. Health Care Providers may contact NAHGA at 877.497.4980 for eligibility, plan benefits or claim instructions.

*There is no guarantee of benefits.*

*Terms that are defined in the Policy are capitalized in this Summary.*



*This summary is not intended to take the place of the benefits described in the Policy. Please refer to the Full Plan Document for a complete description of Benefits, Limitations and Exclusions.*